

FIGURE 1.

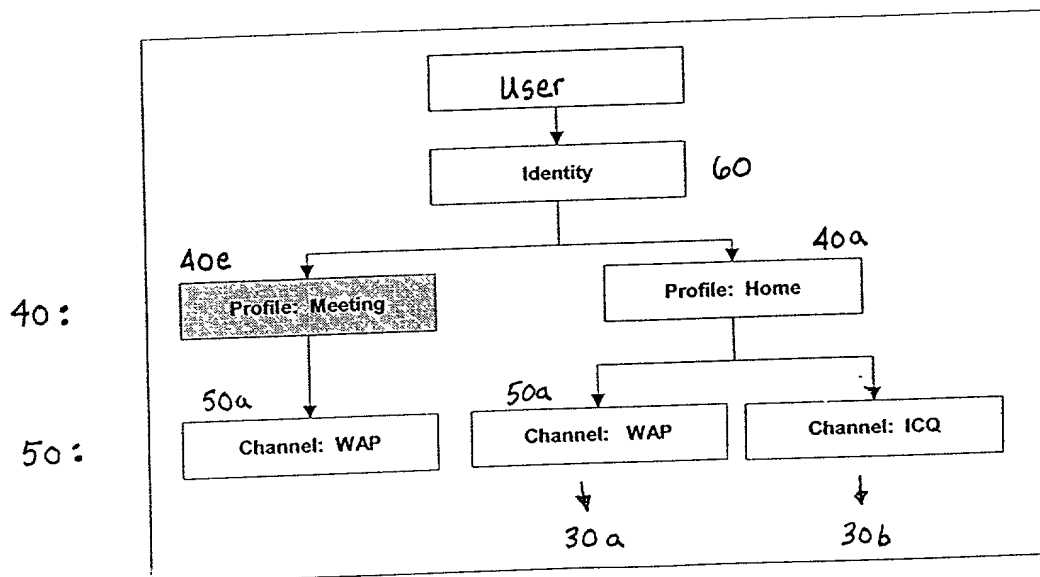


Figure 2

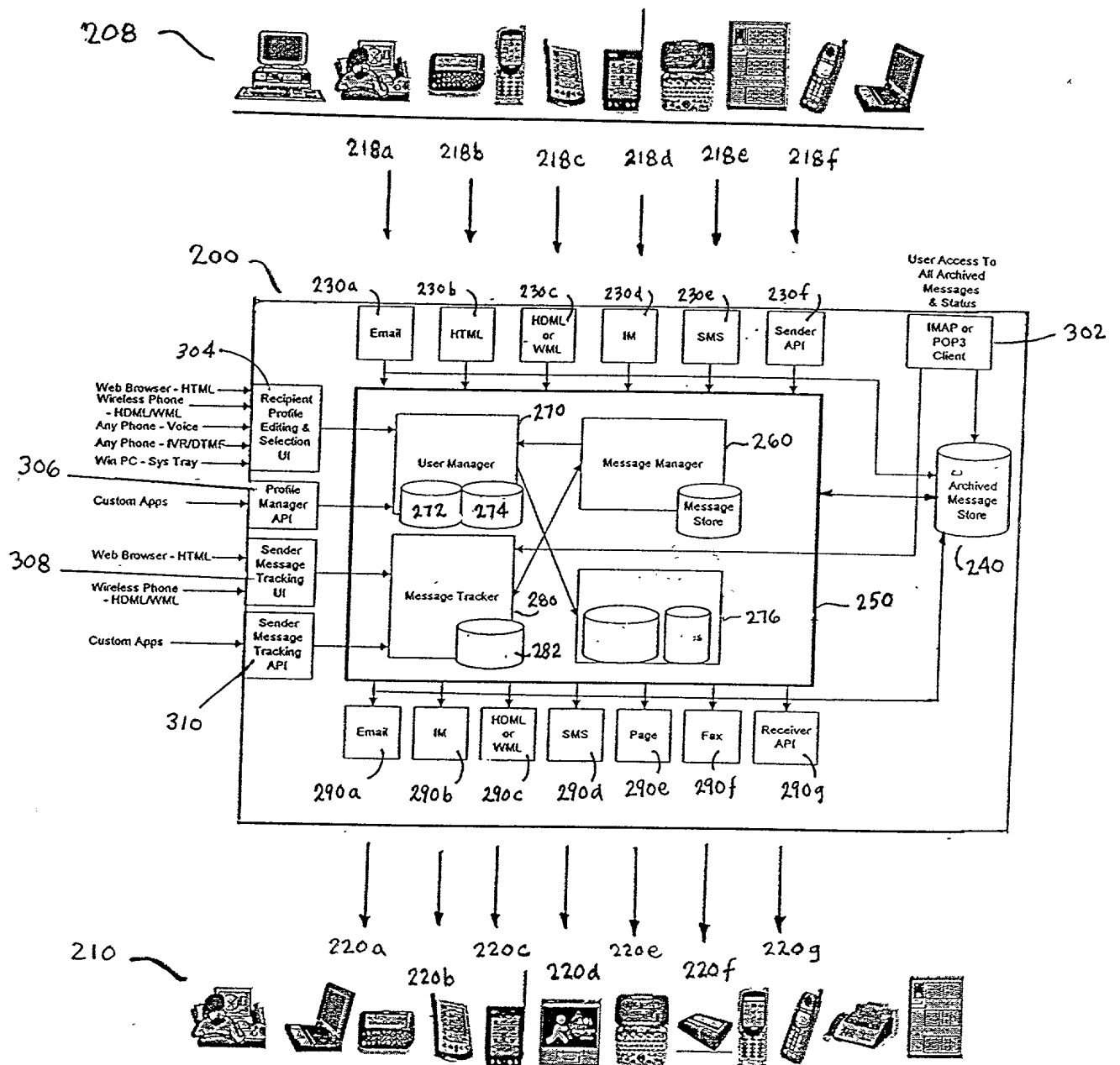
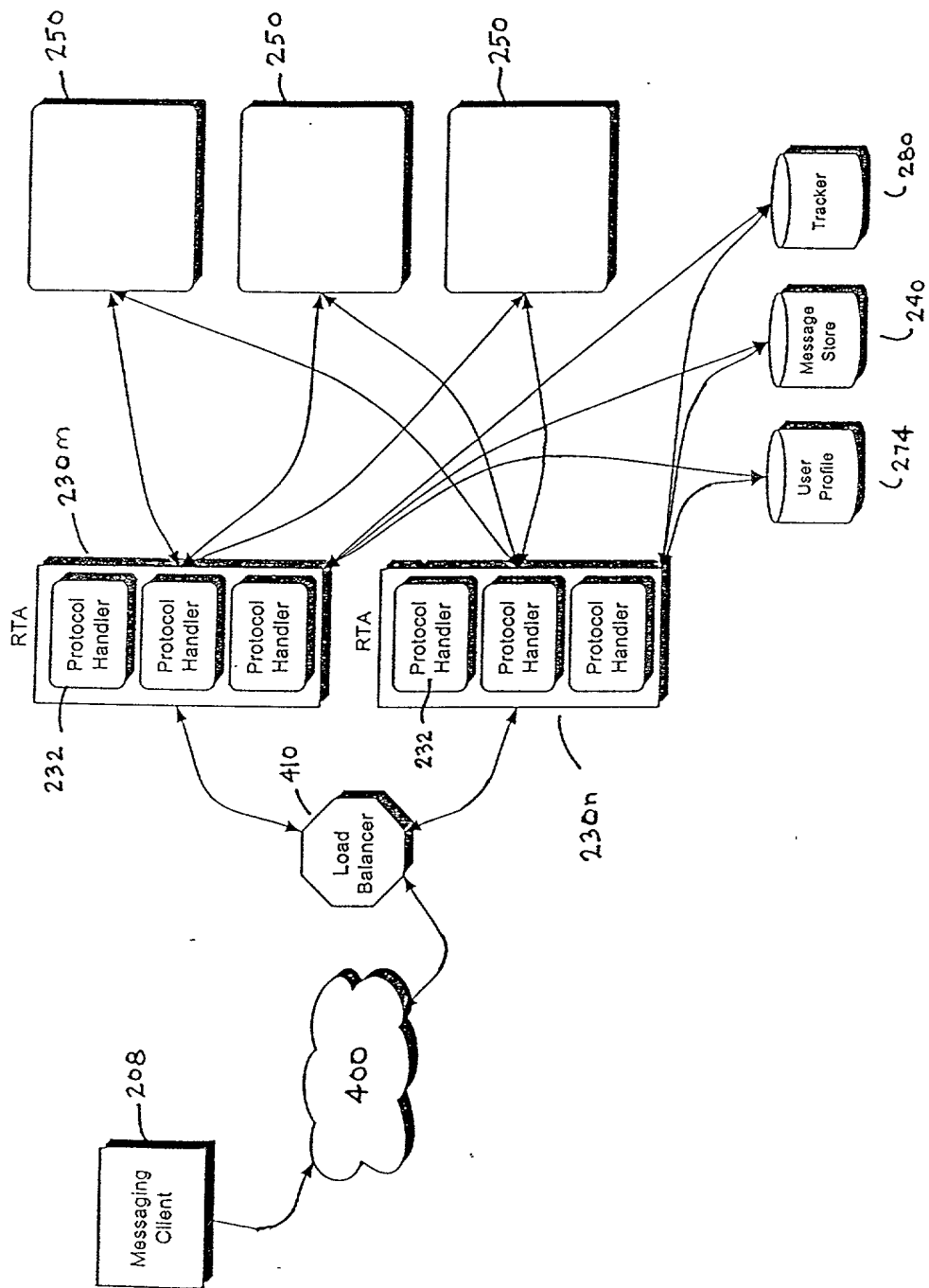


Figure 3

Figure 4



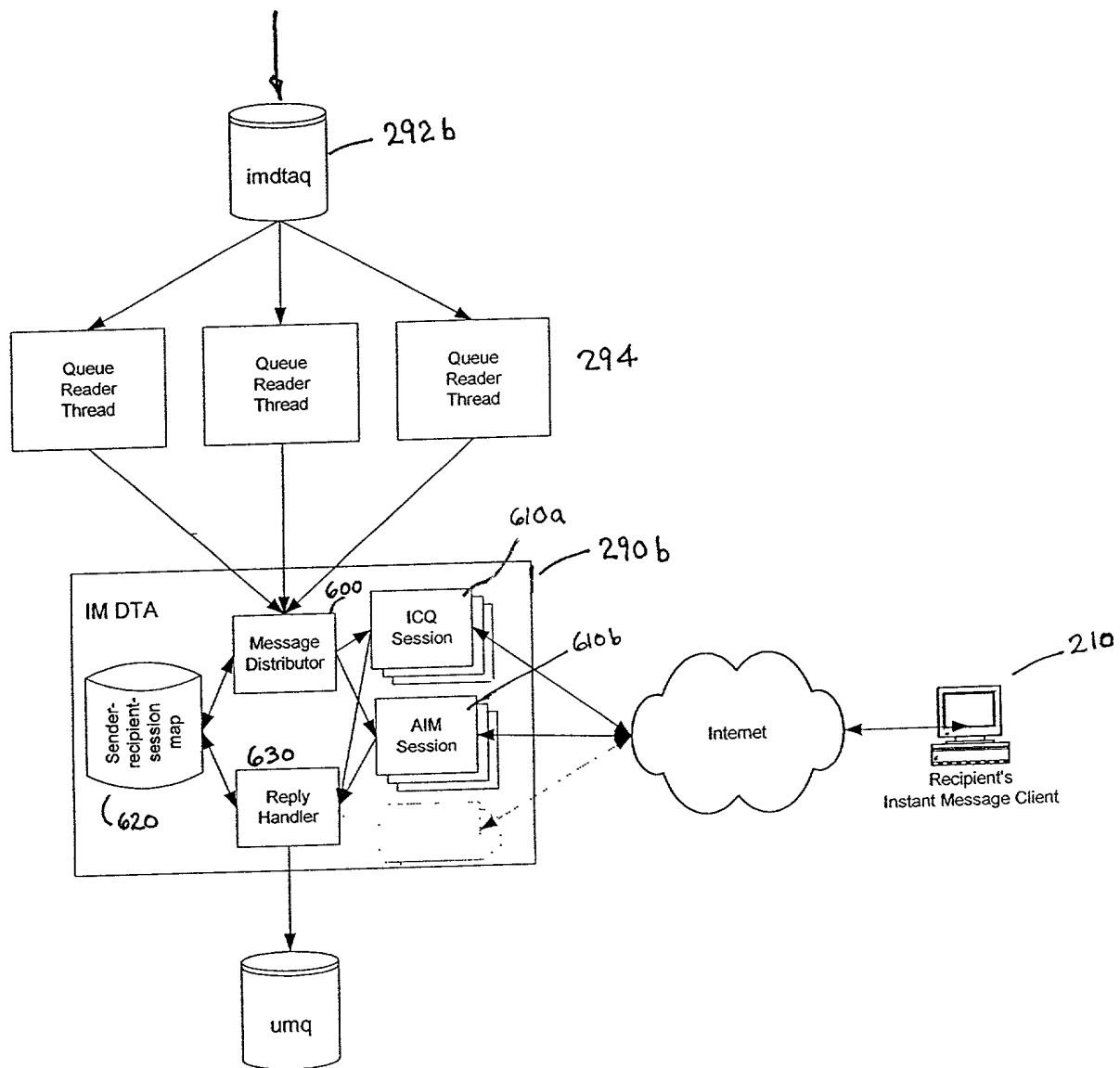


Figure 6

Start up Process

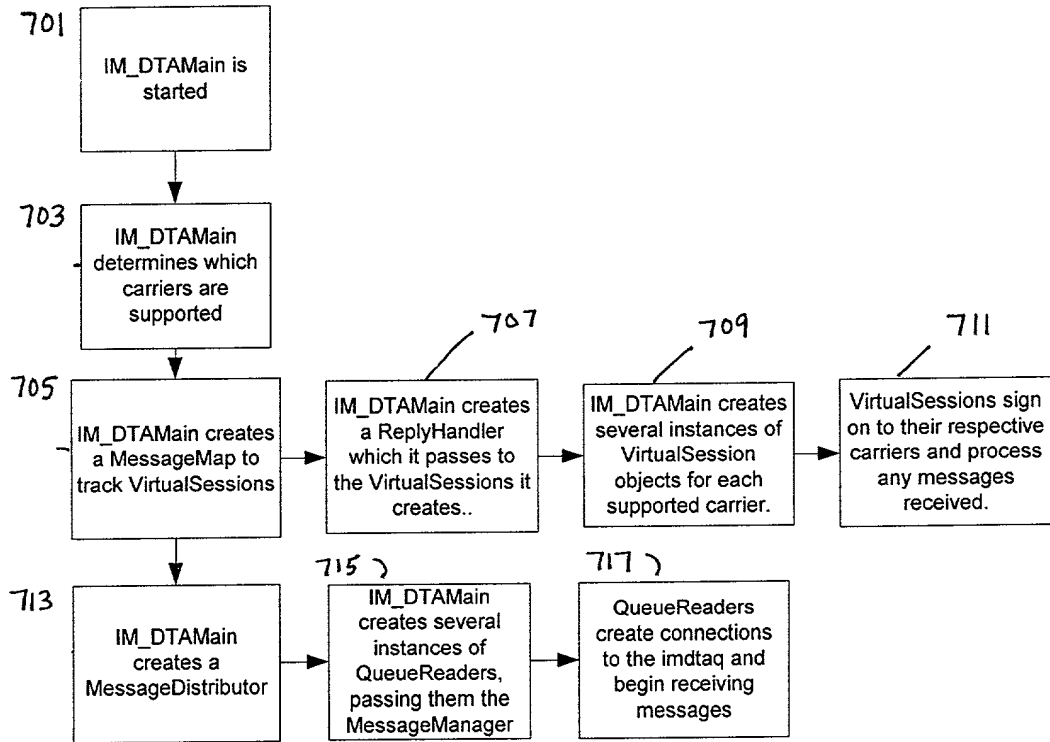
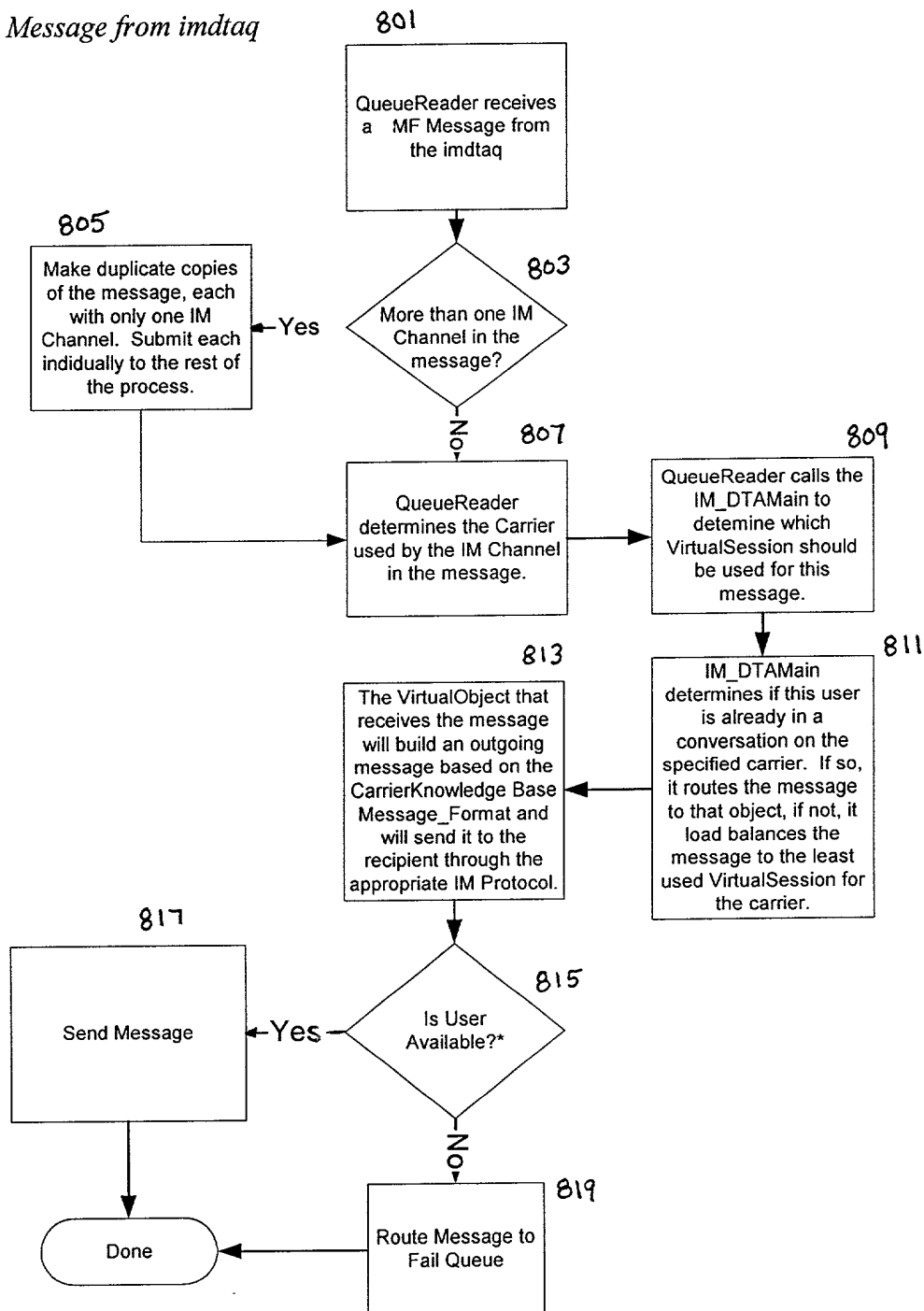


Figure 7 Startup process for the IM DTA

Message from imdtaq



* Some IM carriers can store messages until a user logs on. If so, User is assumed to be available.

Figure 8 Process flow for handling an incoming message

Reply Received from IM Client

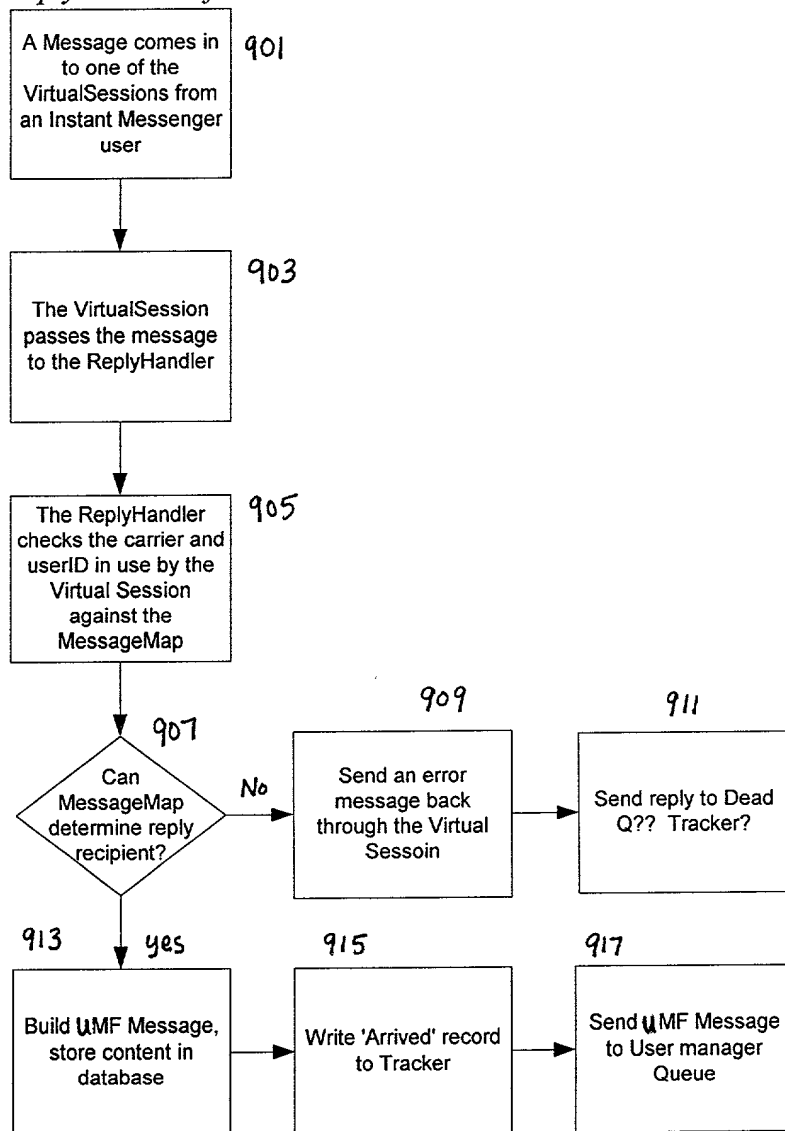


Figure 9 Process flow when a reply enters a Virtual Session